

City of Los Angeles
Department of Recreation and Parks
GOLF ADVISORY COMMITTEE
CUSTOMER SERVICE SURVEY WORKING GROUP

GOLF DIVISION
3900 CHEVY CHASE DRIVE
LOS ANGELES, CA 90039

MONDAY, OCTOBER 5, 2009
12:00 PM

<i>Gene Vano</i>	<i>Lisa Grimm</i>
<i>John Jones</i>	<i>Gene Gimenez</i>
<i>Roz Taub</i>	

AGENDA

1. **CUSTOMER SERVICE SURVEY**
Suggestions for questions and comments to be included in new customer service survey.

2. **PUBLIC COMMENTS**
Public comments are limited to a total of five minutes. Comments requiring a response from Staff will be addressed at a subsequent meeting.

Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. Please make your request 72 hours prior to the meeting you wish to attend. For information, please contact the Golf Division at 818-246-1256.